



**Nottinghamshire
Safeguarding
Adults Board**
Stop abuse and neglect

Nottinghamshire Safeguarding Adults Board (NSAB)

Interim Strategic Plan 2021-2022

Our Vision:

'A county where all adults can live a life free from abuse or neglect.'

Introduction

In response to the global pandemic the Board has decided to create an interim one-year plan rather than the usual three-year strategic plan.

This gives the Board the flexibility to respond at pace to the challenges facing partners in responding to rapidly changing Covid-19 pressures.

In this manner the Board will be able to:

- Complete outstanding actions from 2020-2021
- Begin to shape new workstreams and priorities

In consultation with our partners the Board has agreed the following three key priorities:

- Quality Assurance
- Prevention
- Engagement

Meeting our Three Key Priorities

1. Quality Assurance

We will embed equality, diversity and all human rights in every aspect of our Safeguarding work as follows:

What we will do:

- We will continue to develop and implement systems to provide assurance that Safeguarding Adults arrangements in Nottinghamshire are effective, person-centred, and outcome-focused equally for all of our community.
- We will continue to seek and utilise opportunities to improve the quality of our Safeguarding practices and drive up performance across the partnership.

Why we will do this:

- Quality assurance enables us to measure, target and report on the quality of the work we undertake to safeguard adults at risk in Nottinghamshire.
- Effective quality assurance, accountability and focus on performance will contribute to a culture of continuous learning and improvement.

What will this achieve:

This will help to focus our partnership on ensuring those at most risk of abuse and neglect receive a timely and appropriate response when Safeguarding concerns are raised.

We will provide support to those organisations consistently making referrals that do not lead to Safeguarding Adults Section 42 Enquiries.

We will analyse and report on Safeguarding data to ensure that we are shaping and targeting our response to abuse and neglect based on evidence and need.

We will review and monitor Safeguarding practices to promote multi-agency learning from cases.

We will ensure that the Board and partner organisations continue to work together to be effective and comply with current legislation, guidance and best practice.

We will use a range of approaches to quality assure the effectiveness of Safeguarding Adults services and define our Key Performance Indicators to measure improvements.

2. Prevention

What we will do:

Our aim is that the residents of Nottinghamshire are able to live a life free from abuse and neglect and are supported to:

- Promote a culture that does not tolerate abuse
- Recognise abuse and neglect
- Know what to do and who to contact if they have concerns about abuse or neglect
- Feel empowered to protect themselves and others by having access to appropriate information and guidance

Why we will do this:

Prevention is one of the six core principles of Safeguarding and as such forms a fundamental part of local Safeguarding Adults arrangements. This is a pivotal part of our clear strategy around the prevention of abuse or neglect of adults at risk in Nottinghamshire.

What will this achieve:

This plan will contribute to our work in the following key areas:

- Fraud against adults at risk
- Carers
- Social Isolation
- Self-Neglect

3. Engagement

What we will do:

We will work to ensure that our Safeguarding work and the protection we offer is accessible to and reaches every member of our diverse communities across Nottinghamshire. Within this, we will be reviewing Board and Sub-Group membership to ensure a breadth of representation and engagement from across sectors.

Why we will do this:

As a Board we want to ensure that local people are involved in our decisions and we have an open discussion with our communities to improve our relationships between organisations and the local communities we serve.

- We want to ensure that everyone in Nottinghamshire has access to the protection and support that our Safeguarding strategy offers.
- Effective community engagement offers many benefits including enhanced wellbeing and increased level of satisfaction with public services.

- We want to improve the extent to which we listen and learn from the experience of people who receive services and those who are hesitant to engage.

What will this achieve:

- By reviewing all Board communications, we can improve our ability to reach members of our diverse communities.
- A greater shared understanding of what abuse and neglect is, how it can be prevented and what support we offer as a partnership so that it is both relevant and appropriate.
- That people who have lived experience of Safeguarding Adults will be consulted, will work in collaboration with the Board, and have influence over the decisions made.
- Equal access to Safeguarding Adults information and services, and assurance that members are seeking feedback from and listening to different groups within our diverse community.

How will we measure success?

We will replace the individual Board Sub-Group action plans with one NSAB Business Plan. This will support a standardised approach between all the Board workstreams to achieve these 3 key aims.

By doing this, we will more effectively focus the work of our partnership towards our three priorities which will enable us to report on our success with the following seven Key Performance Indicators:

1. Proportion of referrals leading to Safeguarding Adults Section 42 Enquiries
2. Proportion of adults who were asked their desired outcome
3. Proportion of adults asked who were satisfied with the outcome
4. Proportion of adults where the outcome of a Section 42 Enquiry is that the risk is reduced or removed
5. Proportion of adults lacking mental capacity that have been supported to give their views by an Independent Mental Capacity Advocate, family member or friend
6. Proportion of adults with a previous Safeguarding Adults Section 42 Enquiry in a 12-month period
7. Ethnicity data of people who have been through the Safeguarding Process will be more reflective of the diverse communities within Nottinghamshire

This Interim Plan provides the opportunity to review these Key Performance Indicators within 12-months to ensure they remain appropriate.